

# **HOME THERAPY RED LIGHT & NEAR INFRARED LIGHT** THERAPY DEVICES

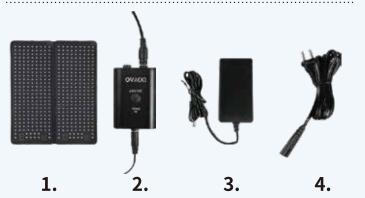
--User Manual





**Enhance Recovery + Circulation** 

# PACKAGE CONTENTS



- 1.2x Red & Infrared LED Light Therapy Devices pads(2 x 456 pcs Red lights & 456 pcs IR lights)
- 2. Remote (with 20-minutes auto shut-off timer), We provide two light modes for the device (steady lights / flickering lights), please switch the light mode by pressing the ON/OFF button.
- 3.1x AC Adapter(AC 100-240V) & Power Cord
- 4.1x DC Cord

RLT-S22-FB01
75% neoprene and 25% velvet
23.6 X 19.6 inch (2 pads)
AC100-240 V
50/60 Hz
660nm+880nm
2 x 456pcs Red lights & 456pcs IR lights
SMD
Max 104 °F
1600g
2400g

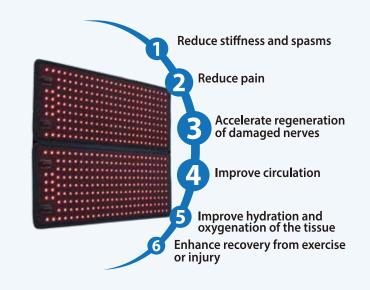
# INTRODUCTION

# **GETTING STARTED**

# Thank you for purchasing our DGYAO red & infrared light therapy!

Each DGYAO Therapy Device pads has a built-in infrared lights (880nm wavelength)+red lights (660nm wavelength).circulation, accelerates nerve regeneration, reduces pain, relaxes muscles, and more.

We recommend using your device at least once a day for 20 minutes periodically to enjoy the full effect.



# Follow the below instructions to get

# started and enjoy the benefits of your new device:

- 1. Connect the DGYAO Therapy Device pads to either one of the two DC ports on the remote control \*Note: Each remote has two DC ports. The 2nd port is a spare port.
- 2. Connect the AC Adapter to the remote.
- **3.** Connect power cord to the AC Adapter.
- 4. Plug the power cord to the power socket (the plug adaptor needed for your country will be provided)
- **5.** Instructions for use (two different light modes)
- 5.1 Steady Lights Mode: Turn on the lights by pressing the ON/OFF button on the remote control, the lights will shut off automatically after 20 minutes' treatment. You may turn it on again by pressing the ON/OFF button. Press down on the ON/OFF button for about 3 seconds to turn off the lights.
- 5.2 Flickering Lights Mode: Turn on the lights by pressing the ON/OFF button on the remote control, then press the ON/OFF button again, the device will switch to flickering lights mode(pulse rate:10 HZ). The lights will shut off automatically after 20 minutes' treatment. Please note that when the two light modes are used alternately, the total time is 20 minutes.
- 6. For maximum benefit, We recommend using the light therapy device pads on naked skin directly using the light therapy Devices pads on naked skin directly.

## RED LIGHT THERAPY WARRANTY

## **Limited One-Year Warranty**

DGYAO carries a limited one-year warranty for the original purchaser against any technical defects. Warranty coverage applies to the original owner and to the original product only and is not transferable.

DGYAO has a 1 year warranty for any defects you encounter from the date of purchase. For device • Keep the original outer package for successful return. maintenance we encourage you to read the user manual and follow the outlineded instructions the requirements outlined in the User Manual.

If your device stops functioning or working as intended during the one-year warranty period, please call DGYAO Customer Care at Skype +86-139-2922-1675 and one of our customer service team members will work with you to solve the issue and give you instructions on how to get your DGYAO LIGHT THERAPY repaired or replaced without any charge.

This warranty does not cover normal wear and tear of the device and if the devicehas been tampered with or damaged due to misuse, abuse, or negligent handling, which would also be classed as out of warranty.

Thanks for your cooperation in advance.

YAO

# SPECIFIC WARRANTY POLICY

- 1-Year defects liability period.
- 60 days return and replacement warranty 18-month free replacement for charger, controller and connectors. (if they are broken). Return postage beared by customers.
- Return requests as "I don't like it", "I don't want it", "the color doesn't t look good" are not accepted.
- The situation of less than three light broken will not covered in the warranty policy because it doesn't affect usage effect.



# FREQUENTLY ASKED QUESTIONS

#### Q1: How do you feel when using the red light therapy pads?

A1: You will feel mild warm-up on your body and muscle relax.

#### Q2: How often should I use the pad?

A2: Can be used 1-3 times a day, 20 minutes each time. Take a break and drink some water to relax until start the next session.

#### Q3: Does it has both red and infrared lights?

A3: Yes. 456pcs near infrared light + 2 x 456pcs red light.

#### Q4: How many lights are there on the pad?

A4: 456 pcs lights on the pad( each light includes 2 pcs red lights and 1 pcs infrared light)

#### Q5: What is the demension of the device?

A5: 23.6" × 19.6" total area for two pads.(23.6"x9.8" per Pad)

#### Q6: How long is the connector strips?

A6: Total 15 ft (4.56 meters).

#### Q7: Does it need to be plugged into the socket?

A7: Yes.

#### Q8: How long will it take to experience relief?

A8: We recommend wearing it for 2-3 therapy sessions per day for the first month. Please be patient because it may take several weeks to experience optimal relief.

#### og: Can I use the device with pain medications at the same time?

A9: Please consult with your doctor.

#### 010. Are there side effects?

A10: No. You may experience the skin irritation if you' re allergic to the fibers.

#### Q11: Can people with heart disease or heart pacemaker use it?

A11: No.

#### Q12: What situations should I not use the therapy?

A12: When you suffer high fever, tumour, open tuberculosis, heart disease, acute soft tissue injury.

#### Q13: Can multiple people share the device?

A13: Yes. The device can be used by different people and your pets too if you like.

#### Q14: What's the wavelenth of the lights?

A14: 660nm in red lights and 880nm in infrared lights.

# Q15: At what voltage can this device be used?

A15: The device can be used in AC 110-240V

#### Q16: Can I put the device into water for washing?

A16: No.

#### Q17: Can I use the device in bed?

A17: No, this device needs to be placed on a flat and solid surface (such as a floor) to use.

#### Q18: Can I use 5 pads?

A18: Yes, you can combine 1-4 pads at will (For example, 2 pads, 3 pads. if you need to use 5 pieces of pads at the same time, you need to purchase an additional one).

#### **Contact Us**

- Consumers and clinicians call: +86-139-2922-1675 (Skype)for all other questions or customer care needs, please email: dgyao@dgyao.net
- Customer Care Hours: 6am to 11am, 6pm-12pm Eastern Standard Time Monday – Sunday Except major holidays.
- Manufacturers' warranties may not apply in all cases, Please review the warranty carefully, and contact the manufacturer if you have any questions.

#### **DONG GUAN TOP YAO INDUSTRY CO.,LTD**

- ▶ Email: dgyao@dgyao.net
- ► Facebook: @ dgyaocn
- ▶ Skype: +86 139 2922 1675
- ▶ Amazon Store: https://www.amazon.com/dgyao
- ▶ Official Website: https://www.dgyao.net









**TWITTER** 





Advanced DGYAO Support